PSIRF Masterclass

Systems Approach to Learning from Patient Safety Incidents

Tuesday 14th January and Wednesday 15th January 2025
Tuesday 11th February and Wednesday 12th February 2025
Tuesday 11th March and Wednesday 12th March 2025
Tuesday 8th April and Wednesday 9th April 2025
Tuesday 13th May and Wednesday 14th May 2025
Tuesday 10th June and Wednesday 11th June 2025
Tuesday 15th July and Wednesday 16th July 2025
Tuesday 12th August and Wednesday 13th August 2025
Tuesday 16th September and Wednesday 17th September 2025
Tuesday 14th October and Wednesday 15th October 2025
Tuesday 11th November and Wednesday 12th November 2025
Tuesday 9th December and Wednesday 10th December 2025

Approved NHS Framework Provider for PSIRF Training

Facilitated by:

Jo Perruzza

Former mental health nurse and clinician, clinical leader and senior manager in mental health provider organisations

FACEREMELIUS

HEALTHCARE CONFERENCES UK

Endorsed Provider Valid until 03/2025

Crown Commercial Service Supplier

PSIRF Masterclass

Systems Approach to Learning from Patient Safety Incidents

10% card payments discount*

15% Group booking discount**

OVERVIEW

Facere Melius are the only approved training supplier that worked closely with NHS England in developing tools and guidance to support PSIRF.

Training to support the development of core understanding and application of systems-based patient safety incident response throughout the healthcare system - in line with NHS guidance, based upon national and internationally recognised good practice.

This course covers the end-to-end systems-based patient safety incident response based upon the new NHS PSIRF and includes:

- purpose of patient safety incident response framework
- introduction to complex systems, system thinking and human factors
- restorative just and learning culture
- duty of candour
- involving staff in incident response
- involving patients, families and carers in incident response
- improvement science and developing system improvement plans
- general response techniques
- interviewing and asking questions
- conducting observations, understanding work as done
- systems frameworks
- response types
- patient safety investigation planning, analysis and report writing
- commissioning and oversight of an internal investigation
- a high-level overview of system-based response tools

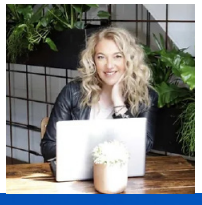
This course can also be delivered in house either in person or virtually for up to groups of 25 – please contact us for more information

WHO SHOULD ATTEND

Lead investigators; Executives, commissioning, and service leads for investigations; Investigators supporting or overseeing patient safety incident investigations

FACILIATOR

Jo Perruzza is a former mental health nurse and has been a clinician, a clinical leader and a senior manager in mental health provider organisations. With a passion for patient safety and an expert in psychological safety she brings experience of leading internal and external investigations.



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DAY 1 PROGRAMME

09.30 Welcome and introductions

09.45 Setting the scene for the 2-day workshop:
The Patient Safety Incident Response Framework:
Changing our approach to learning & improvement
- Aims of PSIRF
- Patient Safety Incident Response Plan & Policy
- Learning response leads
- Oversight of PSIRF
- Overview of national templates and guidance

10.45 Comfort break

10.55 Breakout group 1:
Gap analysis: Where are we now?
What changes will PSIRF entail for our organisation?
Optional: an update from your own organisations

11.30 Sessions three
Developing your Patient Safety Incident Response Plan
What does a good Patient Safety Incident Response Plan look like?
Safety one and Safety two
Scenario – Safety one and two in action

12.45 Lunch break

13.15 Session four
Introduction to complex systems, systems thinking, and human factors Part one

14.00 Comfort break

14.10 Complex systems, systems thinking, and human factors in investigation Part 2:
Introducing the Systems Engineering Initiative for Patient Safety (SEIPS framework)
- Breakout group 2: Learning through the lens of SEIPS
- Breakout group 2 debrief

15.00 Session five
Sector Specific Case study 1: TBC
Group forum work: Supporting those affected
Just culture, the duty of candour: Part 1

15.50 Questions from Day one

16.00 Close

DAY 2 PROGRAMME

09.30 Recap from Day one
Restorative just and learning culture
Breakout group: supporting staff and families
Planning the learning response
- Choosing the Learning Response Lead & Team
- Working with those affected (staff, patients, families and carers)

11.00 Comfort break

11.10 Understanding work as done (cognitive interviewing, observations, walkthroughs and talk-throughs)
Group forum discussion of analysing work as done

12.10 Case study 1 continued.
Synthesis: event mapping, evaluating, and interpreting information using SEIPS.
Breakout group 4: Data synthesis for Case study 1

12.40 Lunch break

13.10 Improving and developing system-level improvement plans
- Safety actions and improvement plans
- Writing a high-quality, compassionate summary of your findings

14.10 Comfort break

14.20 Other learning response tools:
- After Action Review
- SWARM
- SEIPS Work system explorer
- Horizon scanning tool
- Thematic analysis
- MDT review

15.20 - 16.30 Closing questions

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Conference Registration

Systems Approach to Learning from Patient Safety Incidents

Various dates - see below

Download

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> Your Details (please complete a new form for each delegate. Photocopies are acceptable)

Dr Mr Mrs Ms (Please Circle)

First Name

Surname

Job Title

Department

Organisation

Address

Postcode

Telephone

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Email

Please also ensure you complete your full postal address details for our records.

This form must be signed by the delegate or an authorised person before we can accept the booking

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For more information contact Healthcare Conferences UK on **01932 429933** or email **jayne@hc-uk.org.uk**

Venue
This is a virtual masterclass will be held on Teams with a secure log in to online resources live for 3 months.

Date

- ☐ Tuesday 3rd December and Wednesday 4th December 2024
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Conference Fee

- ☐ £590 + VAT (£708.00) for NHS, Social care, private healthcare organisations and universities.
- ☐ £500 + VAT (£600.00) for charties
- ☐ £990 + VAT (£1,188.00) for commercial organisations

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